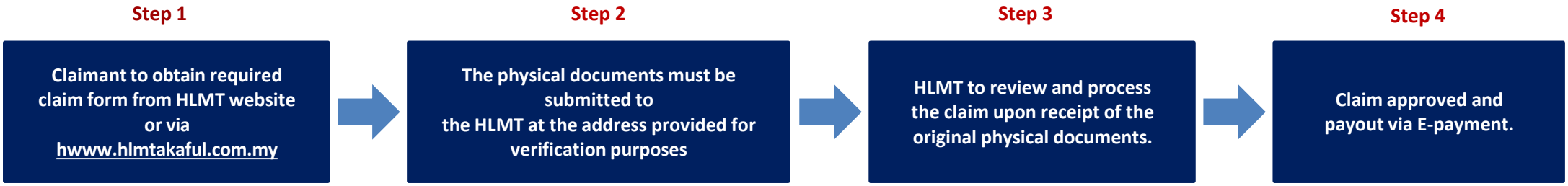
How to file a claim for HLM Takaful Booster Plus



1. Claimant to obtain required claim form from HLMT corporate portal or mobile application HLMT360.
2. The physical documents must be submitted via nearest branches or courier it to Claims Department : Level 11, Menara Raja Laut, 288 Jalan Raja Laut, 50350 Kuala Lumpur.
3. HLMT review and processes claim within 14 working days upon receipt of the original physical documents.

Basic Required Documents to be provided by Claimant:

Death Claim

- Death Claim Application Form
- Medical Attendant's Report for Death Claim
- Death Certificate
- Original Certificate of Takaful /Deed of Assignment / Takaful Group Mortgage Certificate
- Other Supporting Document to prove the eligibility of cover for Non-Employee Benefits type of Group Takaful Certificate and Other Financial Institution Group Takaful Certificate
- Appointment letter / Payslip (Applicable only for Employee Benefits Takaful Certificate)
- Detailed Post Mortem Report
- Police Report
- Birth Certificate / Identity Card(for non-foreigner) / Passport(for foreigner / Patient Card
- Proof of Relationship of the Claimant / Next of Kin / Certificate Owner to the Deceased

Total and Permanent Disability (TPD) Claim

- Medical Attendant's Report(MAR) On Total & Permanent Disability/ Old Age Disablement Form
- Claimant's NRIC (Both Sides)/Passport Copy
- Detailed Post Mortem Report
- Police Report
- Birth Certificate / Identity Card(for non-foreigner) / Passport(for foreigner / Patient Card
- Proof of Relationship pf the Claimant / Next of Kin / Certificate Owner to the Deceased

Note :

Certificate of documents as "Original Sighted" should only be done by either Solicitor and/ or Hong Leong MSIG Takaful Branch Executive. Our company reserves the right to call for the original documents if the case warrants the sighting of the original documents during the course of the claim processing.